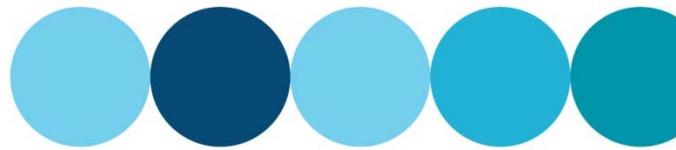


Bruce Rock STED Scheme

FAQ – May 2019



If my home or business is connected to the Bruce Rock STED scheme, how will my rates be calculated?

You will be required to pay sewerage rates once the STED scheme is operational and we have notified you are able to connect. The rates will be charged regardless of whether or not you have connected to the system. This is because the scheme is built to meet the sewerage needs of all properties that are capable of connecting to it. Therefore, the cost must be shared across the affected community to make the scheme financially viable.

You must connect within 5 years from the time we advise you the system is operational.

Sewerage charges are based on your property's Gross Rental Value (GRV) which is supplied by the Valuer General. The charge is calculated by multiplying a rate (cents in the dollar) by the GRV. The rate for Bruce Rock is yet to be determined. A maximum charge applies to residential sewerage charges in country areas, such as Bruce Rock.

Commercial property rates are based on the number of plumbing fixtures contained within each property (i.e. toilets and urinals) and volumetric charges based on water use. For further information please visit our website at watercorporation.com.au/countrysrates or call 13 13 85.

How much will it cost for my home or business to connect to the STED scheme?

A STED scheme connection is the pipe between your septic tank and our sewer connection point. A narrow trench is dug approximately one metre deep to install a pipe (typically 100mm diameter PVC) to the connection point at your property boundary.

Arranging this connection is the responsibility of the property owner and must be carried out by a licensed plumber or drainer.

You must connect within five years from the time we advise you that the scheme is operational. The cost of connection varies depending on depth, length and ground conditions.

We strongly recommend you obtain several quotes from reputable plumbers. You can contact the Master Plumbers Association on (08) 9471 6661, or email mail@mpawa.asn.au for a list of their members or check the Yellow Pages.

Department of Health may require that your old leach drain be decommissioned after you have connected to the STED Scheme. You should contact the health services section of your Shire to establish the decommissioning requirements.

I am worried about the sewerage rates and connection fee for a STED scheme. What rebates and concessions are available to me?

If you have a Pensioner Concession, State Concession, WA Senior, or both a WA Senior and Commonwealth Senior Health Card, you may be eligible for rebates or concessions on your water bill.



The Hardship Utilities Grant Scheme is a State Government scheme that provides financial assistance to people in financial hardship to pay their utility accounts.

If you have the intention but not the financial capacity to pay your account without affecting your ability to meet individual or family basic living needs, you are considered to be in financial hardship.

To apply, please phone us on 13 13 85 so we can talk through your situation with you.

When will I have to start paying rates? Are the sewerage charges in addition to my current rates?

You will be required to start to pay sewerage rates once the STED scheme is in operation and we have notified you of its availability.

Sewerage rates are charged in addition to your current water rates and will be charged whether or not you have connected to the system.

Making the connection to the STED scheme is your responsibility and the work must be carried out by a licensed plumber or drainer.

You must connect within five years from the time we advise you that the scheme is operational.

The soil surrounding my property is very rocky and is flooded with underground saltwater. How will these conditions affect the cost for my property to connect to the system?

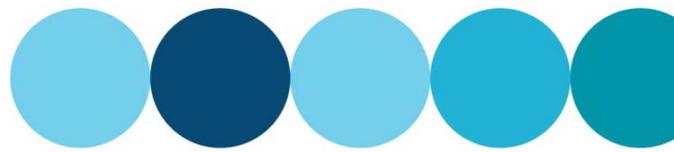
We strongly recommend you contact your local plumber to arrange an inspection of your property and to receive a quote for your property's individual cost of connection to the STED scheme.

How will a STED scheme impact development in Bruce Rock?

Properties connected to a STED scheme will no longer require leach drains. This will allow development on some properties which are currently vacant and unable to be developed due to the ineffectiveness of leach drains in these areas. It will also provide an opportunity for the Shire to consider a higher density of development within the town-site.

My septic tank and leach drain work well and do not currently experience any issues. Do I have to connect to the system if my property is included in the project area and how vital is it to our town that a STED scheme be implemented?

Overflowing leach drains in backyards and laneways of the Bruce Rock town-site are a significant health concern for the community of Bruce Rock. Overflows are also damaging local infrastructure, including roads.



You will be required to pay sewerage rates once the system is operational and we have notified you. These rates will be charged whether or not you have connected to the scheme.

Will I still be able to use greywater on my garden once I am connected to the STED scheme?

Greywater from your bath, spa, shower, bathroom wash basins, clothes washing machine, laundry trough, dishwasher and kitchen sink can still be used to irrigate your garden if you are connected to the STED scheme.